

## Techie Camp Frequently Asked Questions

How can we help? If you can't find the answer here don't hesitate to contact us at [admin@techcorps.org](mailto:admin@techcorps.org) or 614-583-9211.

### **Will there be more program offerings than what is currently listed on the website?**

We may add additional offerings as camps are confirmed. Continue to check back periodically.

### **Is there a waitlist?**

Possibly. Any students with unpaid commitment deposits will be placed on a wait list.

### **When will I received information regarding the program I register for?**

Families will receive emails and text messages in the weeks leading to their child(ren)'s registered camp.

### **Will lunch be provided for students?**

Generally no, but some program sites offer lunch because the program partner provides it. You will be notified if that is the case for your child(ren)'s camp.

### **Does my student need to bring electronics (i.e., computer, phone, etc.)?**

All electronics needed for the camp will be provided to students to participate fully in the program. Students may bring phones, but we ask that they use them appropriately, so they do not become a distraction.

### **Why does TECH CORPS require a \$50 commitment deposit?**

We want to ensure every available spot is used by a child who truly wants to participate. In past years, many families registered for free camps but didn't attend, which left seats empty and other interested students on waiting lists.

The \$50 deposit helps guarantee that your child has a spot and that the program remains high-quality and sustainable for families.

### **Is the \$50 deposit refundable?**

Yes, the commitment deposit is 100% refundable! You will get the full \$50 back once your child attends at least 4 out of the 5 days of Techie Camp. There are no extra fees, or penalties!

### **How do I get my refund?**

It's automatic! After your child completes 80% of camp (4 days), we process your refund to the same payment method you used to register. You do not need to fill out any forms or make a request.

### **How long will it take to receive my refund?**

Refunds are usually processed within 3-5 business days after camp ends. Some financial institutions take a little longer to show the refund on your statement. If you don't see the refund after two weeks, contact us at 614-583-9211— we're happy to help.

### **What if my child has to miss a day?**

Life happens, and that's okay. Your child can still receive the refund if they attend 4 out of 5 days. The refund cannot be issued if your child attends fewer than 4 days.

### **What if my child becomes sick or has an emergency during the week?**

Reach out to us as soon as possible. We handle true emergencies on a case-by-case basis and always strive to be fair to families. Our goal is to support you, not penalize you.

**What if I register but can no longer attend the camp I selected?**

Contact us at [admin@techcorps.org](mailto:admin@techcorps.org) or 614-583-9211. If you let us know before camp begins, we may be able to move your child to another week/location if space is available or refund your deposit.

We ask that families communicate cancellations early so another child can take the spot.

**Is the deposit per child or per family?**

The \$50 commitment deposit is per child, since each camper takes an individual seat and receives all program materials and access.

**Can I pay the deposit in cash?**

At this time, deposits must be paid online through our registration system using PayPal, debit card, or credit card. A Cash App card can also be used. This process ensures fast refund processing back to the same payment method.

**What does the deposit pay for?**

Nothing — it's not a fee. It's simply a temporary commitment to hold your child's seat. Techie Camp is valued at \$325 per student but is provided at no cost to families through generous support from our funders, sponsors, and partners.

**What if I can't afford the \$50 deposit right now?**

We never want cost to be a barrier! If you need assistance, we have scholarships available. Please contact us at 614-583-9211.

**Who can I reach out to with questions?**

Central Ohio: Jacqueline Fritz, [jfritz@techcorps.org](mailto:jfritz@techcorps.org)

Northeast Ohio: Michelle Moore, [mmoore@techcorps.org](mailto:mmoore@techcorps.org)

Georgia: Marcala Moore, [mamoore@techcorps.org](mailto:mamoore@techcorps.org)